

Wazo works with Microsoft Teams to improve phone call experience for Teams users.

Wazo is the software company behind the unified communications platform of the same name dedicated to Service Providers - today the company has announced its new integration with Microsoft Teams™. The plugin is available within the [Microsoft™ marketplace](#) for easy setup.

While remaining in the Microsoft Teams™ interface, Wazo allows users to use their company's telecommunications solution mixing conventional telephone and cloud-based remote solutions.

The user will be able to use the Wazo app in Teams to answer or make calls as any other phone device: IP phone, mobile or desktop softphone and have embedded features such as visual voicemail or access to different directories (LDAP, M365, Wazo,...)

With this new plugin Wazo offers an alternative solution for phone services integrated into Microsoft™, embedding a complete enterprise phone solution, with controlled costs and an administration dashboard designed for service providers.

About Wazo

Wazo is a unified communications technology provider designed for Service Providers. Its all-in-one solution includes telephone, video conferencing and instant messaging. Built on an open, API-first platform, Wazo's solutions put communication at the heart of the information systems and business tools of its partners and end-users. As a result, MSPs can build their own specific products and services, enter the market faster, and control their infrastructure and customer base with a ready-to-use and fully customizable UC platform.

Founded in Canada, Wazo has helped over 100 MSPs create better communication experiences for more than 5,000 clients worldwide.

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